

QUESTIONS AND SUPPORT

Call the Eligibility and Enrollment Support Center at 855-859-0966

EXTENDED HOURS DURING OPEN ENROLLMENT

Monday-Friday | 8 a.m.-10 p.m. Saturday 8 a.m.-5 p.m.

FOR MORE INFORMATION, A LIST OF OPEN ENROLLMENT **EVENTS AND MORE, VISIT**



SHPNC.GOV



2026 **OPEN ENROLLMENT** OCTOBER 13-31, 2025

The State Health Plan will continue to offer two Preferred Provider Organization (PPO) Plans for the 2026 benefit year.

STANDARD PPO PLAN

(formerly called Base PPO Plan 70/30)

All members will automatically move to this plan. If you want to be enrolled in the Plus PPO Plan or make changes to dependents, you will need to TAKE ACTION during Open Enrollment.

PLUS PPO PLAN

(formerly called Enhanced PPO Plan 80/20)

If members would like to be enrolled in this plan, you will need to TAKE ACTION during Open Enrollment.

IMPORTANT REMINDERS



The tobacco attestation is no longer a requirement to lower your premium.



The subscriber's salary will determine the amount you pay for your monthly premium. That amount will be displayed online when you complete your enrollment.



There have been increases to the deductibles and copays for both plans.



Preventive Services and medications remain covered at 100%—so no copay or deductible on either plan.



The Clear Pricing Project will be evolving into Preferred Providers. Members who select and visit Preferred Providers will enjoy a lower copay.



NEW surgical benefit through Lantern is now offered to Plan members. Visit a Lantern provider and receive a pre-planned surgery at no cost as part of your Plan benefits. All members will be receiving a Lantern ID card with more information in the mail soon!