



Preparing for This Year's Open Enrollment

This year's benefits Open Enrollment period is **October 15-October 31, 2020**, which is shorter than usual. During this time, you will have the opportunity to enroll in *both* your **State Health Plan** and your **NCflex** benefits.

Look for more information about your 2021 benefits in the coming weeks. Keep in mind that there may be limitations on our ability to deliver in-person enrollment assistance and customer service response times may be longer than usual this year due to COVID-19. We highly recommend you validate your login credentials for the benefits enrollment system and review the materials mailed to your home or available online so that you are ready to take action during Open Enrollment. Visit our 2021 Open Enrollment website at <https://myapps.northcarolina.edu/hr/benefits-leave/annual-enrollment/> for more information.

TOBACCO USERS - GET A JUMP START ON YOUR TOBACCO ATTESTATION

If you are a tobacco user and want to earn your State Health Plan wellness monthly premium credit for 2021, you don't need to wait until Open Enrollment. Visit <https://www.shpnc.org/node/3920> to learn how to earn your 2021 credit now.

The State Health Plan is expanding options for tobacco users who want to earn their 2021 premium credit. Tobacco users can complete a tobacco cessation counseling session at a CVS MinuteClinic **or** a Primary Care Provider's (PCP) office for **FREE** to earn a lower premium for 2021.

If a CVS MinuteClinic is not convenient, you can see any provider who provides tobacco cessation counseling. Please contact your provider first to make sure this service is offered; if it is, you'll need to bring instructions for your provider to ensure your FREE visit is billed correctly. To print instructions, go to <https://www.shpnc.org/node/3920> and click on the "Click here for Provider Instructions" button. **Note:** Waivers will no longer be given to members who live more than 25 miles away from a CVS MinuteClinic since the option to visit a PCP for this service is now available.

You must complete tobacco cessation counseling session by November 30, 2020, to earn your premium credit. Please note, if you combine your tobacco cessation visit with another service, there may be a copay.

This action is ONLY for tobacco users who want to reduce their monthly premium by \$60 per month in 2021. If you are NOT a tobacco user, you will simply need to attest to that online during Open Enrollment to reduce your monthly premium.

Open Enrollment is **October 15 – 31, 2020**. Be sure to enroll to get the coverage you need for 2021! If you have any questions, please contact Ronnean Collins at rdcollins@northcarolina.edu.