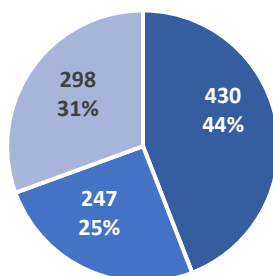


Western Carolina University

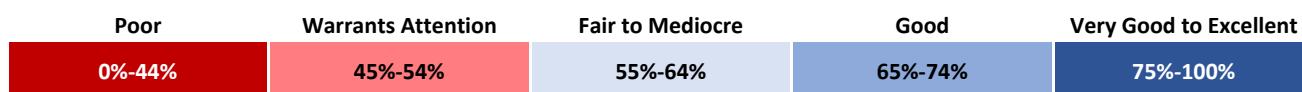
2020 UNC System Employee Engagement Survey

Topline Survey Results

Response Distribution



■ SHRA ■ EHR Non-Faculty ■ Faculty



	Overall	SHRA	EHR Non-Faculty	Faculty
Job Satisfaction/Support	77	79	78	72
Teaching Environment	70	76	81	60
Professional Development	71	69	75	71
Compensation, Benefits & Work/Life Balance	60	63	66	53
Facilities	71	77	75	59
Policies, Resources & Efficiency	59	62	62	53
Shared Governance	65	64	72	61
Pride	81	81	86	76
Supervisors/Department Chairs	76	73	81	76
Senior Leadership	63	65	70	53
Faculty, Administration & Staff Relations	63	62	69	61
Communication	60	57	68	57
Collaboration	65	60	72	64
Fairness	57	56	65	52
Respect & Appreciation	62	62	66	58
Custom D&I Statement	73	79	76	63
Survey Average	66	67	72	62