Setting up Direct Deposit and Changing Account Information

Direct Deposit is the required payment method for all University Employees and can be set-up electronically through ConnectCarolina. To set up Direct Deposit, log in to ConnectCarolina with your ONYEN and password and click **Direct Deposit** under Self Service. Employees must have Duo 2-Step enabled to access **Direct Deposit**.

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Setting up Duo 2-Step Setting Up Direct Deposit To access Direct Deposit in ConnectCarolina employees must 1. Open Google Chrome or Firefox and navigate to https:// have activated Duo 2-Step Verification. connectcarolina.unc.edu/ 2. Click Log in to ConnectCarolina and InfoPorte ONYEN SERVICES 1.Open Google Chrome or Firefox and navigate to 3. From the Self Service home page, click the My Pay and Taxes tile. https://onyen.unc.edu. My Pay and Taxes 2.Click 2-Step Verification for Duo 3. Submit employee verification information: PID, Last 4 digits of SSN, Employee birthday 4. Click Direct Deposit If you do not have a Social Security Number (SSN) enter your < Self Service PID, birthday, and answers to three Security Questions. 5.Click Verify with 2-Step View Paycheck 4. It is recommended to use 2-Step Authentication with a Verify with 2-Step smartphone and the Duo App. Download the free app from the W-4 and NC4 Tax Information App Store or Google Play Store. Direct Deposit 5. From the "What Type of 6. Click Continue to DirectDeposit Enter your phone number Device Are You Adding" We W-2/W-2c Forms Continue to DirectDeposit screen, select Mobile Phone ¥ United States 6. Choose the country associ-7. Click Add Account +1ated with your mobile phone 8. Enter in the Routing Number and Account Number for the 7. Enter your phone number Savings or Checking Account you wish to use 4 This is the correct number 8. Click Continue Direct Denosi 9. ConnectCarolina will check 9. Choose the operating sys-Add Direct Deposit for correct Routing Numbers Michael Krier tem of your mobile device our Bank Information but not correct Account Routing Number 123456789 Activate Duo Mobile for Android 10. Click Continue Numbers. Please doublecheck that you've entered your 1. Open Duo Mobile. 计学的同 11. Open the Duo Mobile Account Number 987654321 2. Tap the "+" button. Number 987654321 account number correctly in Application on your mobile 3. Scan this barcode Type Checking both fields. device Or, have an activation link Deposit Type Balance of Net Pay emailed to you instead. 10. Select Balance of Net Pay 12. Click the + button der 999 (Êxa for Deposit Type Back 13. Scan the barcode Submit 11.Click Submit Required Field 14. Choose how you would like to be notified and click Finish eturn to Direct D 15. For help on setting up other devices go to https:// help.unc.edu/help/duo/

Making Changes to Direct Deposit Account

- To make changes log in to ConnectCarolina and Direct Deposit
- Note: ConnectCarolina requires you to have at least one account set up, so if you only have one, you'll need to change it rather than deleting it and then adding another account.
- Click Edit to change Routing and Account Numbers



• All single accounts should be set to Balance of Net Pay.

Additional Tips

Example Check



Account Types Supported

Direct Deposit at UNC-Chapel Hill supports only savings and checking accounts at US credit unions and banking institutions. Money market, 401k, and brokerage accounts are **not** supported by Direct Deposit. Routing numbers for these accounts will not be accepted by Direct Deposit.

All UNC-Chapel Hill Employees should have a valid US checking or savings account to use with Direct Deposit.

Glossary

Routing Number: the nine digit code for your bank (1)
Account Number: your specific account number (2)
Deposit Types: Denotes how pay is split between accounts
Balance of Net Pay: Denotes that this account will receive the

leftover amount of your paycheck after applying percentages and amount rules. All employees should have a balance of net pay account. This is also the account reimbursements from accounts payable will be sent to.

Percent: Denotes that this account will receive a specified percent of your paycheck. When using percent ensure that all accounts represent 100% of a paycheck and that one account is set to accept Balance of Net Pay.

Amount: Denotes that this account will receive a specific amount of your paycheck. When using amounts include one account set to accept Balance of Net Pay.

Deposit Order: The order in which employee's paycheck is deposited into their accounts. Each account/action must have a unique priority number. The balance of net pay account with <u>deposit order 999</u> will be used for reimbursements.

Duo 2-Step Authentication: A verification method to secure online access to sensitive information. Upon logging in users are sent a secondary login push or code to a separate device.

Additional Resources

- Duo 2-Step Authentication Set Up Guide: <u>https://help.unc.edu/help/duo/</u>
- Duo 2-Step Authentication User Video: <u>https://youtu.be/3Bfi57RP4LM</u>
- Onyen Online Services: <u>https://its.unc.edu/onyen-services/</u>
- Multiple Account Set up Direct Deposit QRC: <u>https://go.unc.edu/multiple-deposit-guide</u>
- FAQs on Direct Deposits <u>http://go.unc.edu/directdeposit</u>
- For additional Help contact 962-HELP or visit help.unc.edu