Message elements:
To communicate in person or in writing as determined necessary

- Student death occurred ON/OFF campus.

- We have met with the student's family, and we are keeping their wishes and requests paramount while providing them with support and assistance as requested during this very difficult time.

- There is no reason to believe there is any related risk to other members of the Appalachian Community.

- ON CAMPUS: The dean of students and housing staff are meeting with students in the residence hall WHEN. Counseling staff are also in attendance, and we will continue providing support, counseling and guidance to members of the Appalachian Community as needed.

- OFF CAMPUS: The dean of students and housing staff are reaching out to the apartment complex manager WHEN. As always, counseling staff will provide support, counseling and guidance to members of the Appalachian Community as needed.

- Per our established protocol, Student Affairs has activated a Postvention Response Team, which is communicating notifications as appropriate.

- Guidance from the Substance Abuse and Mental Health Services Administration recommends following our established protocol to maintain normalcy on campus to the greatest extent possible. Per our established protocol, Student Affairs has activated a Postvention Response Team, which is communicating notifications as appropriate, and there are no plans to send a campus-wide communication, and we will provide responses to media only if we receive inquiries.

- Our hearts are with our student's family and loved ones.

- We will share additional updates if necessary.
HOLDING STATEMENT – TO PROVIDE IN RESPONSE TO MEDIA REQUESTS:

It is with deep regret we confirm the death of STUDENT NAME on DATE.

Our hearts are with STUDENT’S PREFERRED NAME’s family during this very difficult time. We are keeping STUDENT’S PREFERRED PRONOUN family’s wishes and requests paramount and are providing support and assistance to them as requested.

The university is and will continue providing support, counseling and guidance to members of the Appalachian Community as needed.

Counseling and Psychological Services staff are available 24/7 for students with urgent mental health concerns. During operating hours, students in crisis do not need an appointment, and can walk in to the Counseling Center, located on the first floor of the Miles Annas Building at 614 Howard Street. After hours, call 828-262-3180 and select the option to speak with the counselor on-call. More information is available at counseling.appstate.edu/.